

PART 2

THE CASE STUDIES

## ARRANGEMENT OF THE CASES

It is simply not possible to devise a case that deals with a single issue. Although a case might emphasise a particular problem others will inevitably be raised. Thus a case which is categorised under communication could conceivably be related also to, among other things: discipline, delegation, decision making, staff development, planning and organisation, public relations, change, morale, relations between supervisor/subordinate, parent/teacher/child relationships, provision of educational opportunities for disadvantaged groups, industrial relations, political action and/or moral issues.

In the interests of simplicity and convenience the cases in Part II have been arbitrarily arranged under broad general headings as follows:

1. School and System Organisation
2. Innovation
3. Intercultural Relations
4. Staff Relations
5. Problem Teachers
6. Problem Pupils
7. School-Community Relations
8. Ancillary Staff Matters

Both extended and mini-cases have been included in these groupings.