

## Abbreviations and Acronyms

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3D	three-dimensional
3G	third generation
AANZFTA	ASEAN-Australia-New Zealand Free Trade Area
AISI	African Information Society Initiative
ASEAN	Association of Southeast Asian Nations
B2A	business-to-administration
B2B	business-to-business
B2C	business-to-consumer
B2G	business-to-government
BSA	Business Software Alliance
C2B	consumer-to-business
C2C	consumer-to-consumer
C2G	consumer-to-government
CARIFORUM	Caribbean Forum
CPC	Central Product Classification
CTD	Committee for Trade and Development
DAI	Digital Adoption Index
DCs	developing countries
E-commerce	electronic commerce
EC	European Commission
EDI	Electronic Data Interchange
EPA	Economic Partnership Agreement
EU	European Union
G2B	government-to-business
G2C	government-to-consumers
G2G	government-to-government
GATS	General Agreement on Trade in Services
GATT	General Agreement on Tariffs and Trade
GDP	gross domestic product
ICT	information and communications technology
IPR	intellectual property right
IT	information technology
ITA	Information Technology Agreement

ITC	International trade Centre UNCTAD/WTO
ITU	International Telecommunication Union
LDCs	least developed countries
M-PESA	mobile phone-based money
MFN	most favoured nation
MLPS	Multi-Level Protection Scheme
MSMEs	micro, small and medium enterprises
NICI	National Information and Communication Infrastructure
OECD	Organisation for Economic Co-operation and Development
PC	personal computer
PMA	Preferential Market Access
PTAs	Preferential Trade Agreements
S&D	Special and Differential
SAFTA	Singapore–Australia Free Trade Agreement
SIDS	small island developing states
SMEs	small and medium enterprises
SSA	sub-Saharan Africa
SSE	small state economies
TBT	Technical Barriers to Trade
TFA	Trade Facilitation Agreement
TPP	Trans-Pacific Partnership
TRIPS	Trade-Related Aspects of Intellectual Property Rights
TTIP	Transatlantic Trade and Investment Partnership
UN	United Nations
UNCTAD	United Nations Conference on Trade and Development
UNICTRAL	United Nations Commission on International Trade Law
UNIDO	United Nations Industrial Development Organization
US	United States
US\$	United States dollar
USITC	United States International Trade Commission
WIPO	World Intellectual Property Organization
WTO	World Trade Organization
WPEC	Work Programme on E-commerce