

Acronyms and Abbreviations

BaTiS	WTO–OECD Balanced Trade in Services dataset
BoP	Balance of Payments
BPO	Business Process Outsourcing
CMP	EAC Common Market Protocol
EAC	East African Community
EU	European Union
FDI	Foreign Direct Investment
GATS	General Agreement on Trade in Services
GDP	Gross Domestic Product
ICT	Information and Communication Technology
IT	Information Technology
LDC	Least Developed Country
MFN	Most-Favoured Nation
NCM	Non-Conforming Measure
NTM	Non-Tariff Measure
OECD	Organisation for Economic Co-operation and Development
SMEs	Small and Medium Enterprises
STRI	Services Trade Restrictiveness Index
TiVA	WTO–OECD Trade in Value Added dataset
UK	United Kingdom
UNCTAD	United Nations Conference on Trade and Development
US	United States
USA	United States of America
WTO	World Trade Organization