

Foreword

Public sector reforms continue to be an integral part of governments' efforts to modernise the public service, making it more citizen-centric and -responsive. The Commonwealth fully supports these efforts and will continue to work with member governments and other partners towards this end.

Indeed, we will work collaboratively and in partnership with all stakeholders to ensure public services function more efficiently and effectively, not only with regard to service delivery but also in enabling countries to achieve the 2030 Agenda for Sustainable Development.

This is why the principle of putting the 'wealth' into Commonwealth, and the 'common' into 'wealth', is dear to me. It is the essence of what motivates us as a Commonwealth family and what has for more than 60 years guided us along shared pathways towards good governance, sustainable growth and inclusive social and economic development.

In order to make an identifiable Commonwealth impact, therefore, we will continue to use our collective influence and advantage to leverage local gain and increase global benefit. This can be achieved by working collaboratively to streamline delivery and minimise duplication so as to facilitate the achievement of desirable results, especially the wellbeing of our people.

This book contains a variety of case studies based on the Key Principles of Public Sector Reform, which member countries across the Commonwealth can replicate, adapt or customise according to needs and local contexts. The case studies speak to the policy reforms, strategies and methodologies deployed to support national priorities, especially through greater policy coherence, for sustained development and growth. This spirit of sharing of what works or doesn't work is a distinct characteristic of our Commonwealth family traditions.

I hope you will all find the book a great resource in terms of providing practical information to inform your public service reform agenda, including achievement of the 2030 Agenda for Sustainable Development.

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Secretary-General of the Commonwealth